



LEGEND Project | Data Collection Protocol

A LEGEND Challenge Fund Project, from the UK Department for International Development

Data Protocol | What is your data protocol?



- Who is responsible for **developing surveys**?
- How are your **survey's tested**?
- Where are the **CAT phones kept**?
- Who makes sure they are **charged**?
- Who **uses** the phones to collect data?

- Where do they **collect** the phones from?
- Who makes sure surveys are **correctly completed**?
- Who will make sure that the data is **analysed**?
- Where will they **send that data**?
- Who will they **show that data to**?



Guidance on **Conducting interviews**

Conducting Interviews | Before you begin, ask yourself



What do you want to know?

- Do you know your questions?
- Do you know why you are asking them?

Are you focused on what is important?

How will you ask your question?

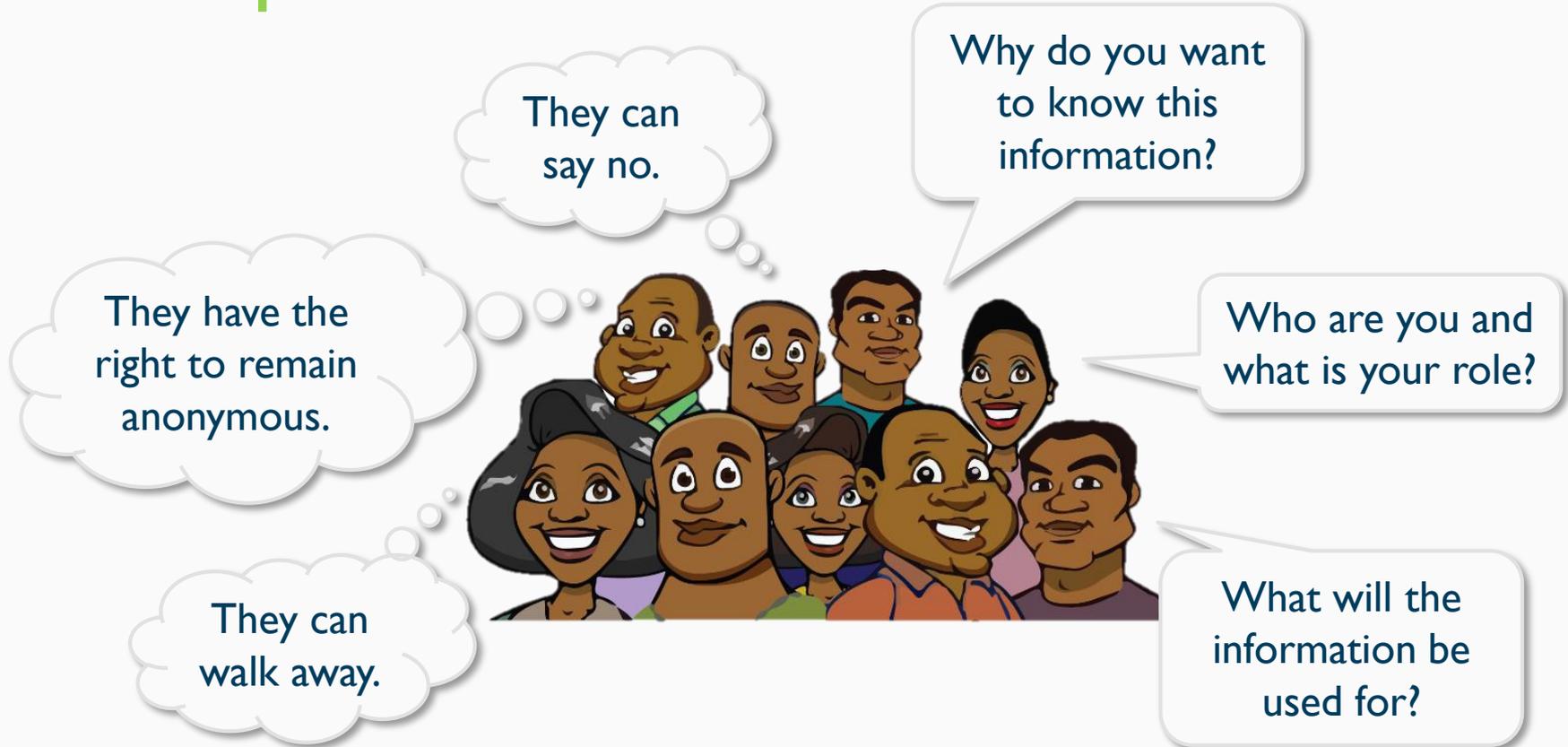
- Does the person understand the questions?
- Can you explain better if they don't?
- Does who you are, affect how people respond?

How will you avoid biased answers?

- Are you using fair explanations?
- Are you focussed on getting open and honest answers?
- Do the respondents know that there is no "right answer"?



Conducting Interviews | Participants need to know



Conducting Interviews | During the interview

Encourage the person you are interviewing by:

- Not interrupting them.
- Using facial expressions or words to let them know you are listening.

Stay on topic by:

- Making sure they answer the question you asked.
- Politely bringing them back to the question if they stray off topic.

Record the answers by thinking about:

- The most important things the person has told you.
- Their key words.
- What they emphasised more than once.



Guidance on Creating a sample group

Creating a sample group | What is a sample group?

A *sample group* is the group of people who you are testing your survey on to make sure it **does the job you want it to**. All the people in your sample group must answer the **same set of questions**.



All your members

You don't want to test your survey on *all* of your members, this would take too long....



Your sample group

...So, you need to select some of your members who you will test it with.

Creating a sample group | How do you set up a sample group?

Step 1: List the key differences

- Your sample group must try have the same differences as your cooperative.
- Choose two or three differences that are most important.
- These will be your subgroups.

Step 2: Estimate the proportions

- What percentage of your group fit into each subgroup?
- Use this to determine how many people from each subgroup should be included in your sample group.

Example



Creating a sample group |

How do you set up a sample group?

Step 3: Agree on a total sample size

- At least 30 people should be in your sample group to make your results valuable.
- Work out how many people should be in each sub-group using the sum below



Step 4: Write a shortlist of members for each subgroup

- Split your survey team in half – one group should write a shortlist of potential respondents who fit each subgroup
- The second should select the final group from the shortlist.

Step 5: Review your total sample group

- Come together as a whole survey team again and go through the list.
- Once you agree on the members, your sample group is complete.

$$30 \times (\text{the percentage of the subgroup}) = (\text{the number of people in the subgroup})$$

Guidance on Sharing, storing and accessing data

Sharing, storing and accessing data |

Before sharing personal data, think about

Why do you need to share the data?

- Is there an objective?
- Can it be anonymous?

What needs to be shared?

- Use only the data you need to achieve your aim.



Who is it being shared with?

- Use “need to know” principles.

When should it be shared?

- How often?

How should it be shared?

- Are there rules in place?



Is sharing achieving its objective?

- Can you tell?

What risks come with sharing the data?

- Are people at risk?
How?



Sharing, storing and accessing data | Before storing data, think about



- 1 Anticipate how your data will be used
- 2 Know your use case
- 3 Keep raw data raw
- 4 Store data in open formats
- 5 Data should be structured for analysis
- 6 Data should be uniquely identifiable
- 7 Link relevant metadata
- 8 Adopt the proper privacy protocols
- 9 Have a systematic backup scheme
- 10 Base the location and the method of data storage on how much data you have

